

# Empowering EMS through robust health information sharing

Emergency Medical Services (EMS) play a crucial and expanding role in patient care, yet lack full access to patient information. To optimize the impact of EMS in the healthcare equation, Infor's solution supplies tools that integrate patient data from disparate systems in real time for EMS personnel. This results in instant and seamless patient health information exchanges for the EMS community.

## Dispatch

The dispatch center receives an emergency call—a woman has reported having a severe headache and blurry vision.

Paramedics Bob and Susan are quickly deployed to the scene.

Bob identifies the woman as 62-year old Linda Johnson. **Accessing her comprehensive medical history**, he sees that she has a history of mild strokes, and is currently taking a prescription blood thinner.



## Hospitalization

After stabilizing Linda, the medics document their treatment into the patient care report, and immediately **transport her to the nearest appropriate hospital.**

**During admission, Bob electronically transfers Linda's patient care report**, making the EMS portion of care instantly accessible within the hospital's electronic health record system.

Upon discharge, Linda's detailed **follow up orders** are incorporated into her **electronic health record.**

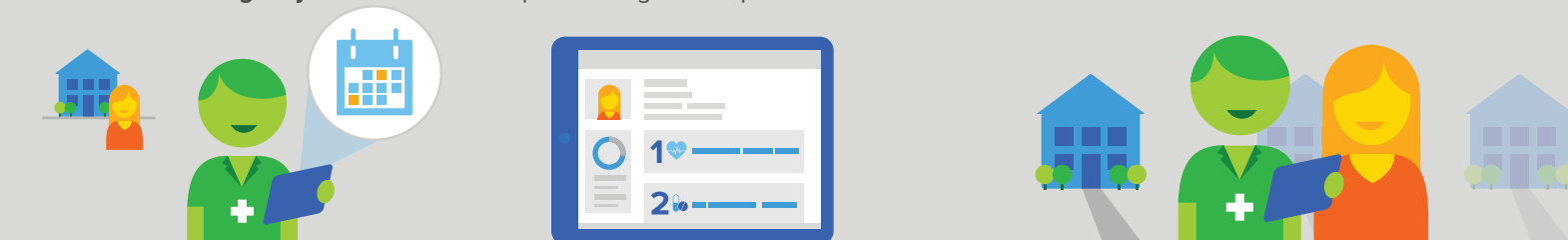


## Home care

A home visit by Sam, a community paramedic, is **automatically scheduled through secure integration with his EMS agency.**

For the visit, Sam has electronic access to the **discharge orders, prescribed medications, and special instructions** given by Linda's physician upon leaving the hospital.

Access to **this data enables Sam to provide thorough follow up care for Linda in her home.** In the end, a costly readmission to the hospital—and the potential financial penalties that could ensue under the Affordable Care Act—are avoided.



This comprehensive and rapid exchange of health information empowers EMS agencies to improve patient outcomes, increase efficiency, and drive down healthcare costs.

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