Take control with one dashboard

When dealing with critical healthcare data systems, an undetected data delivery error can have an irreversible effect on patient outcomes. Stay in control of Infor Cloverleaf® environments with Infor Cloverleaf Global Monitor. Global Monitor provides proactive, web, and mobile-based monitoring and alerting, SMAT message tracing, and viewing and trending of statistics and metadata.

Global Monitor helps to prevent unknown system interruptions. Track and assist Infor® Cloverleaf and Secure Courier remotely connected environments—throughout all Infor Cloverleaf sites—within a single web browser. And, monitor Infor Cloverleaf from a mobile device with the Global Monitor Mobile app.

Key benefits

As the volume of messages increase, and additional data sources are continuously added to integration environments, preventing service disruptions is a top priority. Global Monitor, delivers proactive alerts and transparent interaction for all Infor Cloverleaf environments for quick error identification and resolution. Benefits include:

- Comprehensive, real-time monitoring of single or multiple Infor Cloverleaf instances
- 24/7 remote administration of Infor Cloverleaf sites, processes, and threads
- Automated email alerts that allow users to proactively manage their Cloverleaf environment
- Shorter error-resolution time with SMAT message tracing
- Visualization and reporting of historical data for management reporting on both application and system statistics
- Multi-site, user-defined monitoring views to help spread the load across the team
Proactive management

Take the challenges out of managing a single or multi-site Infor Cloverleaf environment with Global Monitor. A single Infor Cloverleaf administrator can manage an entire Infor Cloverleaf environment through Global Monitor’s web interface and customizable views. The solution displays a real-time view of your integrated environment, whether within or outside your facility, by providing the current status of all Infor Cloverleaf instances for a single organization or domain, so you can quickly see what’s going on.

Get more information now

Whether your organization is responsible for managing one instance of Infor Cloverleaf, or multiple instances, Infor Cloverleaf Global Monitor provides the flexibility to manage environments through a single, web-based point of entry. Thanks to Global Monitor’s real-time alerts and 24/7, anywhere monitoring, you’ll be able to proactively address any data flow interruptions—from in front of a computer or on the go. When you can quickly address data transmission errors, and minimize their effects on patient care, you improve patient safety.

**Benefits**

- Manage Cloverleaf environments through a single, web-based point of entry.
- Get real-time alerts and 24/7, anywhere monitoring to proactively address data flow interruptions.
- Minimize the effect of data transmission errors to improve patient safety.

**Global Monitor provides:**

- A dashboard API to create custom widgets for graphical monitoring displays
- A RESTful web service API for retrieving Cloverleaf status and statistics
- Drag-and-drop widget management for customizable views and dashboard layout
- Traceable data messages to help determine the problem with source messages
- The ability to intuitively search, edit, and retransmit messages
- Historical data to capture, graph, and trend to determine abnormal activity
- Secure, role-based user management allows security administrators to define what they can see and what they can do within the application
- Support for enterprise-wide user management, including active directory integration and single sign-on
- Full audit trail of user activity within the system
- The ability to start and restart interfaces and view statistics on those threads
- Web and mobile access for Android™, iPhone®, iPad®, and iPod Touch®
- Views and reporting of message metadata

Learn more ›